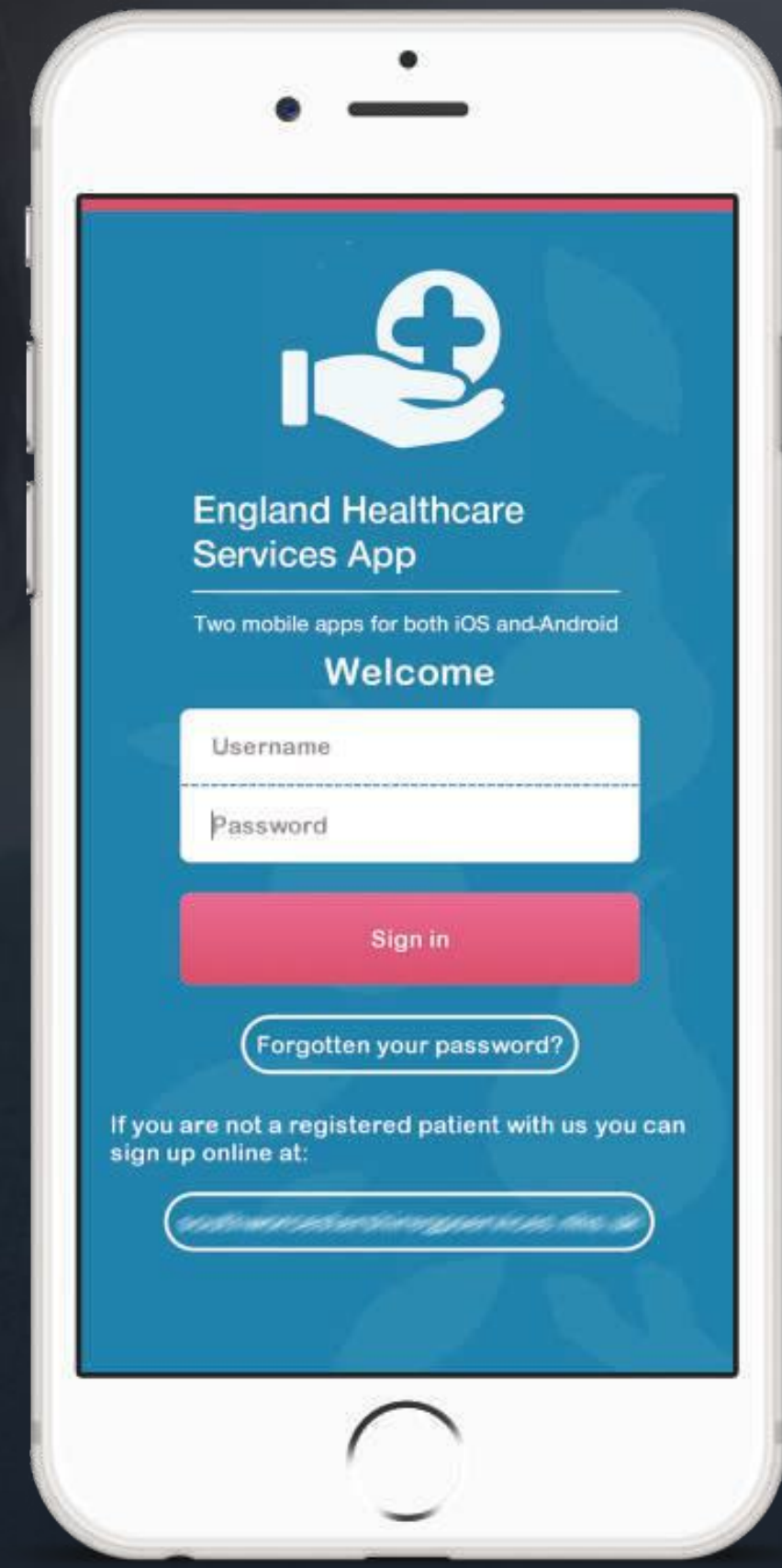


Healthcare Services App For a British Healthcare Provider



How rolling out a mobile app for requesting telephone and Skype consultations with a Clinical Contact Centre (CCC) allowed a local healthcare provider to **increase access to health services for the most vulnerable patient groups**, such as underinsured and bed-ridden elderly, people with temporary limited mobility, and disabled patients.

About the Project

We designed two mobile apps for both iOS and Android platforms that allow a user to access local healthcare services quickly, simply and at a time which is convenient to user. The apps were designed to enable health and social care integration, support self-management of long-term conditions and expand access to services.

Challenge

The main business objective was to improve business processes and GP (General Practice) service provision to company's clients, creating the digital products demanded for this purpose.

Solution

To improve business processes and GP (General Practice) service provision *instinctools proposed to develop mobile apps for iOS and Android platforms that would have met customer's business objectives:



Expand access to services



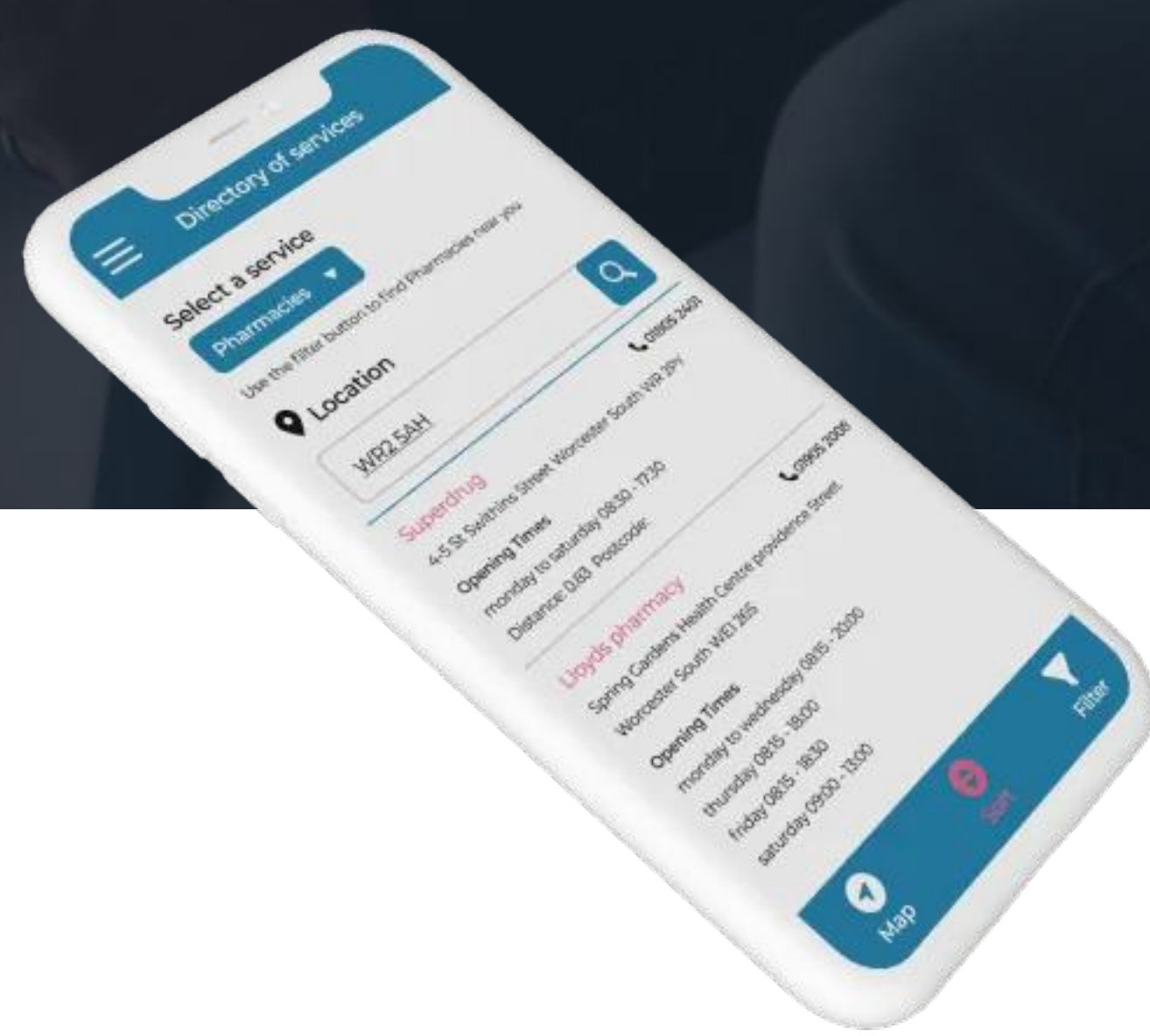
Health and social care integration



Quick access to local healthcare services



Self-management support on the long-term basis



Key features



Register at participating practices



Request a telephone or Skype consultation with the Clinical Contact Centre (CCC)



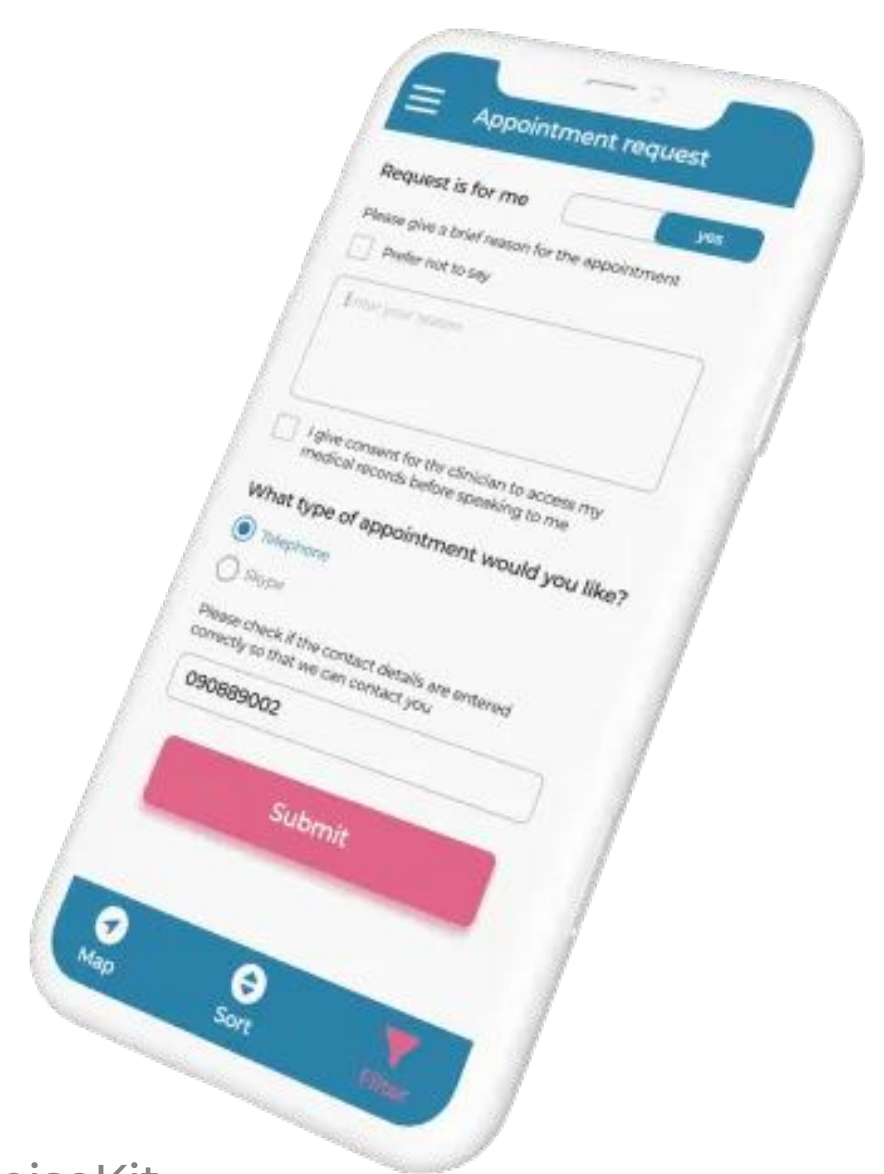
Locate their nearest open Pharmacy offering Minor Ailment appointments



View practice information



Leave anonymous feedback on their services



Technologies

ios:

Frameworks

- AFNetworking
- CocoaLumberjack
- PromiseKit
- Realm
- EasyMapping
- Typhoon

Tools

- Cocoapods
- Fastlane

Android:

Technologies

- Timber logging
- Butterknife view injection
- Retrofit network calls
- Picasso image loading

Do you have a similar project idea?

Contact us — and we will estimate your projects costs for free!

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